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Dear Upper Saddle River Library Patrons,

January 26, 2018

We regret to inform you that BCCLS, our consortium, has made the difficult decision to suspend all requests, including interlibrary loans and holds, until at least February 8, 2018. The transportation and delivery of these loans is not overseen by BCCLS, but rather by a statewide non-profit Library Link NJ (LLNJ). LLNJ contracted with a new transportation company, Expak, beginning January 1, 2018 and to date they have not been able to perform their contractual duties. The BCCLS Executive Director and BCCLS President have been in regular daily contact with LLNJ seeking a swift resolution to this crisis.

Here at the Upper Saddle River Library we will continue to work to find your materials locally and call other libraries for you if you are willing to visit them to check out materials. Please know that if you have already placed a hold on an item, you will not lose your place in the queue and we will fulfill your request as soon as we are able. We appreciate your patience and hope that you will continue to use the library as your source for information, entertainment and programming.

We apologize for the inconvenience and, as always, welcome your feedback and comments.

Sincerely,

Kathleen McGrail, Director [mcgrail@uppersaddleriver.bccls.org](mailto:mcgrail@uppersaddleriver.bccls.org)

Dennis Schubert, President, Upper Saddle River Library Board of Trustees